

Information notice

Information under article 13 of the GDPR on the processing of personal data by ALIA in the context of processing reports as a competent authority within the meaning of article 18 of the law of May 16, 2023 on whistleblowers.

Data controller

The Luxembourg Independent Authority for Audiovisual Media (ALIA), as the competent authority within the meaning of article 18 of the law of May 16, 2023 transposing Directive (EU) 2019/1937 of the European Parliament and of the Council of October 23, 2019 on the protection of persons who report breaches of Union law (hereinafter, the law of May 16, 2023 on whistleblowers), is responsible for the processing of personal data communicated by the author of a report filed in accordance with the said law.

The contact details of ALIA are as follows:

Autorité luxembourgeoise indépendante de l'audiovisuel 18, Rue Erasme L-1468 Luxembourg

Phone: +352 247-70 177

2. Purposes and legal basis of the processing

Under articles 17 and 19 of the law of May 16, 2023 on whistleblowers, ALIA is required, as the competent authority for audio-visual and audio media services, to establish channels for receiving and processing information on violations and to follow up on these reports.

The processing of personal data by ALIA in this context is necessary to perform a task in the public interest entrusted to it (article 6(1) (e) of the general data protection regulation (GDPR)).

3. Data categories

In compliance with the confidentiality required by the law of May 16, 2023 on whistleblowers, ALIA processes the personal data communicated by the authors of a report, i.e., their last name and first name, as well as other personal data provided together with the report and which may concern other natural persons.

Nevertheless, in accordance with article 23, paragraph 2 of the law of May 16, 2023 on whistleblowers, personal data communicated to ALIA that are clearly not relevant for the processing of the report are immediately deleted.



4. Categories of recipients

Personal data communicated in the context of a report are only accessible to ALIA officials authorized and competent to receive reports or to follow up on them.

To ensure the confidentiality of processed data, ALIA uses the electronic safe deposit box (CFE) services made available by SeeZam S.A. (60A, rue de Bettembourg L-5811 Fentange).

SeeZam S.A. cannot under any circumstances access the data processed in the CFE assigned to ALIA and it is technically impossible for it to obtain knowledge of the identity of the author of a report.

Under article 17(4) of the law of May 16, 2023 on whistleblowers, when a report is communicated to ALIA through channels other than those established in accordance with the law, ALIA ensures that the people who received the report refrain from disclosing any information that would identify the author of the report or the person concerned and that they promptly transmit the report without modification to authorized officials.

If the report does not fall within the competence of ALIA, it is transmitted within a reasonable time in a confidential and secure way to the competent authority.

5. Data storage

Personal data contained in the report are kept for a period of 10 years after the closing of the procedure.

6. Rights of data subjects

You can access your personal data and obtain a copy (article 15 of the GDPR), request the rectification of inaccurate or incomplete data (article 16 of the GDPR), object to the processing of such data (article 21 of the GDPR), obtain the erasure of data under the conditions provided for by article 17 of the GDPR and the limitation of processing under the conditions provided for by article 18 of the same regulation.

If a report was filed orally, the author has the possibility to verify, rectify and approve the transcript or the minutes of the report.

For any question relating to the exercise of your rights, please contact ALIA's data protection officer whose contact details are specified below (point 7).

7. Contact details of the data protection officer

For any questions regarding the processing of personal data by ALIA in the context of processing reports as the competent authority, you can contact ALIA's data protection officer by e-mail (dpo@alia.etat.lu) or by post:

Autorité luxembourgeoise indépendante de l'audiovisuel Att. data protection officer 18, Rue Erasme L-1468 Luxembourg

8. Complaints

If you consider that the processing of your personal data by ALIA constitutes a violation of the general data protection regulation, you can file a complaint with the CNPD.